

Lifestyle Manager, Theatre Ticket Specialist (London and Maidenhead)

Ten is looking for passionate, motivated and resourceful individuals to join its fast-growing tickets team.

Ten provides award-winning intelligent support to private members, corporate clients and professional communities.

Our lifestyle concierge business has offices in London, Maidenhead, Hong Kong, New York, Miami and San Francisco and is growing fast. We are passionate about service and use our insider know-how, contacts and buying power to help our members get the most from life, wherever they are in the world. We organise everything from home repairs to luxury travel, gift buying or access to exclusive restaurants, clubs and events.

As a Tickets Specialist you will source tickets for concerts, theatre, film premieres and sporting events both in the UK and worldwide. These roles are based in our London and Maidenhead offices.

You will use your knowledge, contacts and expertise to ensure our members attend the events to which they request access. You will be creating personalised solutions to their requests and exceeding all expectations. Some of their requests will be straight forward such as checking prices and availability for events. Others, however, will be more unusual and will require tenacity and excellent problem-solving skills such as sourcing tickets for exclusive and sold out events.

We are looking for:

- Energetic and motivated team players who enjoy the challenge of meeting and beating targets
- People who are passionate about delivering high-quality personalised support and have excellent research skills
- People who can use their initiative and creativity to best meet the needs of our members
- People who are passionate about theatre

Please note: Box Office experience is preferred.

Working at Ten

We offer a competitive salary and performance-related bonuses, in addition to a range of employee benefits such as subsidised gym membership. Ten is a fun, social place to work with the opportunity for real career development. We encourage all our staff to incorporate their aspirations and interests into their career at Ten. This role is based in our London and Maidenhead offices.

To apply

Please read the instructions on the 'current vacancies' page of www.tengroup.com then email your CV and covering letter to hr@tengroup.com