

Evening and Weekend Lifestyle Managers, London

Ten is looking for passionate, motivated and resourceful individuals to join our fast-growing global team.

Ten provides award-winning intelligent support to private members, corporate clients and professional communities.

Our lifestyle concierge business has offices in London, Maidenhead, Hong Kong, New York, San Francisco, Miami and Singapore and is growing fast. We operate a 24-7 service and are passionate about service and use our insider know-how, contacts and buying power to help our members get the most from life, wherever they are in the world at any time. We organise everything from home repairs to luxury travel, gift buying or access to exclusive restaurants, clubs and events.

You will be a member of our evening and weekend staff fulfilling a broad array of leisure and entertainment requests on behalf of our members, including luxury journeys on behalf of high net worth members, evening entertainment including dining and nightlife, weird and wonderful research requests, itineraries for things to do when visiting destinations, and also straightforward hotel bookings in the UK and Europe.

Your exceptional customer service skills, commercial judgement, skilful use of research and other technology, and passion for customer service will deliver superb member satisfaction, out of hours support and high levels of repeat usage of Ten.

We are looking for:

- Energetic and motivated team players who enjoy the challenge of a diverse work environment where requests and time pressure require confidence, good judgment and creativity
- People who are passionate about delivering high quality personalised support and have excellent research skills
- Great communicators and team players who can bring our service to life for every single member
- People that want a fun, engaging team-environment to complement their daytime studies
- Future leaders who want a great stepping stone into a potential career in a leading global business that continues to expand internationally
- Some previous work experience in a customer service role would be a benefit

Working at Ten

We offer a competitive salary and performance-related bonuses, in addition to a range of employee benefits such as subsidised gym membership. Ten is a fun, social place to work with the opportunity for real career development. We encourage all our staff to incorporate their aspirations and interests into their career at Ten.

To apply

For further information on this role and how to apply please visit www.tengroup.com.